COPPER IS RETIRING AND POTS PRICES KEEP CLIMBING – NUSO UCaaS IS THE WAY FORWARD

nuso

NUSO UCaaS • North America

Business communications, the simple way.

Two licenses. Nothing to decode.

Everything your business needs to communicate delivered on NUSO's carrier-grade network and supported 24/7 by our team.

COMPLETE
Calling, meetings and collaboration in one solution. One app across desk phone, desktop and mobile.

SIMPLE
One license for people, one for places and devices. All software features included.

FLEXIBLE
Desk phones, laptops, cell phones, door phones and paging speakers, all managed together.

CONNECTED
Works with Microsoft Teams, Zoom, SIP trunks and 200+ CRMs. Migrate at your pace, not ours.

BUILT FOR THE SECTORS THAT DEPEND ON EVERY CALL

- Healthcare
- Hospitality
- Education
- Legal & Finance
- Multi-site & Multinational



©2026 NUSO, LLC. All rights reserved

844.438.NUSO(6876) • contact@nuso.cloud • nuso.cloud

Built around how your business works.

Most providers start with a feature list. NUSO starts with the people, places and teams that need to communicate, and covers all of them on one platform with two license types.

The front desk

Attendant console, hunt groups, call park and pickup, and hot-desking. Works the same at one site or fifty.

People on the move

Mobile and web apps ring alongside the desk phone. One number, one voicemail box, shared presence.

Places & devices

Door phones, overhead paging, elevators, common areas and hotel rooms run on the Basic license – no user features to pay for.

Customer-facing teams

Call queues with callback and recording are included. Agent and supervisor tools are available as Contact Center seats.

Multi-site & franchise

Site-level management, filtering and reporting. Bulk provisioning and geography-based device setup.

Regulated industries

Call recording with secure storage, E911 with dispatchable location - Kari's Law and RAY BAUM'S Act compliant, and encryption in transit.

Works with what you already use.

Very few businesses are entirely in the cloud. NUSO supports Microsoft Teams, Zoom, SIP trunks and existing PBX systems, so you can move at your own pace rather than replace everything at once.

Platform Connect and SIP Connect

Zoom Phone & Contact Center connectivity

200+ CRMs

Salesforce, HubSpot, Autotask, Freshdesk and more

Your Devices

SIP desk phones, DECT, ATAs and paging hardware

Easy to do business with.

Your numbers come from NUSO's own numbering inventory – local, toll-free and vanity numbers – so ordering, porting and number management happen with one supplier, in one portal.

One supplier across the Americas and Europe.

NUSO operates across the United States, Canada, Latin America, the UK and Europe, so a US business with European offices – or a European business operating in North America – works with one platform and local support teams.

Two licenses. Every software feature included.

Two options cover every user in the business. Software features are included in the license; calling uses an included minute allowance.

	NUSO BASIC for places & devices	NUSO STANDARD for people
HD voice, phone number & extension	●	●
Multiple devices per user (desk, soft, ATA)	●	●
911 / E911 emergency routing, CNAM & STIR/SHAKEN	●	●
Enterprise-grade encryption (TLS & SRTP)	●	●
Ring group & call queue membership	●	●
Business SMS & MMS	-	●
Voicemail, voicemail-to-email & transcription	-	●
Self-service portal & answering rules	-	●
Mobile app (iOS / Android) & web phone	-	●
HD video meetings with recording	-	●
Team chat & presence	-	●
Presence, hot-desking, SSO & MFA	-	●
CRM click-to-call – 200+ integrations	-	●
Contact Center agent & supervisor tools	-	ADD-ON
Auto-attendant, IVR, analytics & wallboards	-	●

What Basic covers

Door phones, paging speakers, lobby and hotel-room phones, and common areas. Full platform access without paying for user features. Mix freely with Standard.

Contact Center

Agent and supervisor seats are sold separately and run on the same platform. Adding them is a seat purchase, not a migration.

Simple, predictable licensing

Two per-user licenses, each with an included calling allowance. Your NUSO partner provides a complete quote covering licenses, usage, devices and their own services.

Software features shown are included in the license. Calling uses the included minute allowance. Full feature detail is in the NUSO UCaaS Plans & Features companion.

Why businesses choose NUSO

Carrier heritage

NUSO is a communications carrier. We hold our own numbering inventory, run geo-redundant infrastructure, and staff a 24/7 network operations team. NUSOflex, our inbound redundancy layer, reroutes calls around network trouble in minutes – not the hours a PSTN repair takes.

One supplier

Platform, numbers, porting and support come from one company, delivered by one local partner who knows your business.

Room to grow

Start with voice. Add video, Contact Center seats, or Teams and Zoom connectivity later on the same platform.

STIR/SHAKEN | Kari's Law | RAY BAUM'S Act | E911 | ISO 27001:2022 | ISO 9001 | GDPR | NIS2

Easy 3-step process

1
REVIEW
We review your numbers, devices and call flows. No obligation.

2
PORT
Numbers are ported through NUSO's own inventory process, managed start to finish.

3
GO LIVE
Live in days, backed by 24/7 support from NUSO's own team.

TALK TO YOUR NUSO PARTNER

Your NUSO partner will review your current setup, manage the number porting, and have your team live in days.